



# Standard Limited Warranty

Vended Washer-Extractors

3-Yr. Limited Parts | 10-Yr. Key Component |  
4-Yr. Limited Bearing Labor



## Product Warranty for Vended Washers

Models — E-Series, RMG-Series and REM-Series

Revised April 2021 (Starting Serial Number by Model Available Upon Request)

### I. Warranty Coverage and Duration

Girbau North America, Inc. (GNA) extends this limited warranty to the original owner (Purchaser), or by factory authorized warranty transfer to a new owner of a Continental Girbau branded washer-extractor (Equipment). GNA will repair or replace, free of charge, any part which fails as a result of a defect in material or workmanship for a period of three years (36 months) after the date of original installation, but no later than three-and-one-half years (42 months) from the manufacture date. However, if installation is not completed by an authorized GNA Distributor (Distributor), then two years (24 months) from the date of original installation, but no later than two-and-one-half years (30 months) from the manufacture date. Additionally, GNA will repair or replace, free of charge, the following if failure is a result of a defect in material or workmanship occurs:

- The inner cylinder (including coupler and shaft assembly), bearing and bearing seals, frame assembly on hardmounts and inner and outer frame assembly on softmounts for a period of ten years (120 months) after the date of original installation or 25,000 hours (whichever comes first), but no later than ten-and-one-half years (126 months) from the manufacture date. If installation is not completed by an authorized GNA Distributor, then five years (60 months) from the date of original installation, but no later than five-and-one-half years (66 months) from the manufacture date.
- For all new replacement parts, the remaining term of the limited warranty of the Equipment to which the parts are incorporated or one year (12 months) from the date of sale of the parts, whichever time period is greater.

If the date of installation of the Equipment cannot be determined, it shall be deemed to be 90 days after the date of sale by GNA.

### II. Warranty Exclusions

- GNA will not provide for the replacement of fuses.
- GNA will not provide replacement of any part which fails for reasons other than defective material or workmanship. (Ex: misuse, improper installation, transportation damage, etc.)
- GNA will not honor this warranty for Equipment or parts which have been altered without the written consent of GNA.
- GNA will not honor this warranty if machines are mounted on bases not supplied or approved in writing by GNA.
- GNA will not honor this warranty if parts from another

manufacturer or parts not purchased through GNA have been incorporated on the Equipment.

- GNA is not responsible for:
  - labor, freight or transportation costs incurred in the replacement of any part.
  - clothing or machine damage caused by foreign objects placed in unit.
  - any Equipment or part failure if such failure is due to an act of God, natural disaster, vandalism, intentional infliction of damage or dereliction.
  - loss of use, lost time or profits due to delay in repair or replacement of defective parts.

### III. How to Obtain Replacement Equipment or Parts Under the Limited Warranty

For warranty service, Purchaser shall contact the GNA distributor (Distributor) from which the Equipment or part was originally purchased or the nearest Distributor. In the event that the Purchaser is unable to make contact with a Distributor, the Purchaser shall contact GNA directly at the contact points set forth below. Proof of purchase, model number, serial number and the defective part are required in order to exercise Purchaser's rights under this limited warranty. GNA shall have the discretion to require the return of defective parts, however, no parts shall be returned to GNA without GNA's prior written direction. The determination by GNA not to require the return of defective parts shall not be deemed to constitute a waiver of this warranty or of GNA's right to enforce all of the terms of this warranty thereafter.

### IV. Bearing Replacement Labor Coverage and Duration

GNA will cover labor expenses associated with work involved in the replacement of bearings and bearing seals which fail as a result of a defect in material or workmanship for a period of four years (48 months) after the date of original Equipment installation, but no later than four-and-one-half years (54 months) from the manufacture date. Original Equipment and replacement part installation must be completed by a participating Distributor, and prior written authorization by GNA is required for labor payment, in accordance with partnering distributor agreement.

**Important: Consult your authorized Distributor regarding the applicability, if any, of warranty coverage to you.**

THIS WARRANTY IS EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE AND ALL OTHER OBLIGATIONS OR LIABILITIES IMPLIED BY OPERATION OF LAW. GNA NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR GNA ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE EQUIPMENT OR PARTS. THE REMEDIES PROVIDED IN THIS LIMITED WARRANTY ARE EXCLUSIVE AND PURCHASER HEREBY WAIVES ALL OTHER REMEDIES, EXPRESS OR IMPLIED BY LAW, INCLUDING WITHOUT LIMITATION, ANY AND ALL INCIDENTAL DAMAGES AND CONSEQUENTIAL DAMAGES, WHETHER OR NOT OCCASIONED BY GNA'S NEGLIGENCE. THIS WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT UPON THE PRIOR WRITTEN INSTRUMENT EXECUTED BY AN AUTHORIZED GNA REPRESENTATIVE.

Girbau North America brand covered  
under this limited warranty:

